5 Star IT Solutions is providing an IT services package specifically for The Lucky Charm Newsagencies.

"5 Star have been managing our IT throughout 2021. I have full trust and confidence with the services that Terry and his team provide. They are there to support our IT when we need it" **– Jason Roberts, TLC Noranda**

5 Star IT Solutions Support for The Lucky Charm

CONTENTS

"5 Star have been managing our IT throughout 2021. I have full trust and confidence with the services that Terry and his team provide. They are there to support our IT when we need it" **– Jason Roberts, TLC Noranda**

Best Practices:	Have your IT infrastructure set up as it needs to be
Managed Services:	We take care of the services so you don't have to
Peace of Mind:	Sleep well at night knowing your business is protected

5 Star Business Solutions *Specialising in IT*

The Lucky Charm

Computer and Network Audit

Make sure your IT Systems are running and performing the best they can be.

- A full Computer and Network Audit

- Operating System Security Audit

- POS Systems Backup Status

- Anti Virus Protection Status

- Report on hardware age and reliability

- Best Practice and other Recommendations

One off fee of $315 (RRP $500)

Best Practices:	Have your IT infrastructure set up as it needs to be
Managed Services:	We take care of the services so you don't have to
Peace of Mind:	Sleep well at night knowing your business is protected

5 Star
Business Solutions
Specialising in IT

The Lucky Charm

Virus and Malware Protection – Fully Managed

No more wondering if all your computers are licensed, or are you paying for security services you don't use or need.

BitDefender is a global leader in Anti Virus and Malware Protection.

Features and Benefits

NEW NETWORK ATTACK DEFENSE	PROTECTION INTEGRATED WITH ENDPOINT RISK MANAGEMENT
LAYERED PROTECTION FOR YOUR ENDPOINTS	AI AND MACHINE LEARNING PERFECTED OVER YEARS
WEB-BASED SECURITY - NO NEED FOR HARDWARE	LARGEST SECURITY INTELLIGENCE CLOUD

ADVANCED APPLICATION BEHAVIOR MONITORING

$5.25 / computer / month (RRP $6)

Best Practices: Have your IT infrastructure set up as it needs to be

Managed Services: We take care of the services so you don't have to

Peace of Mind: Sleep well at night knowing your business is protected
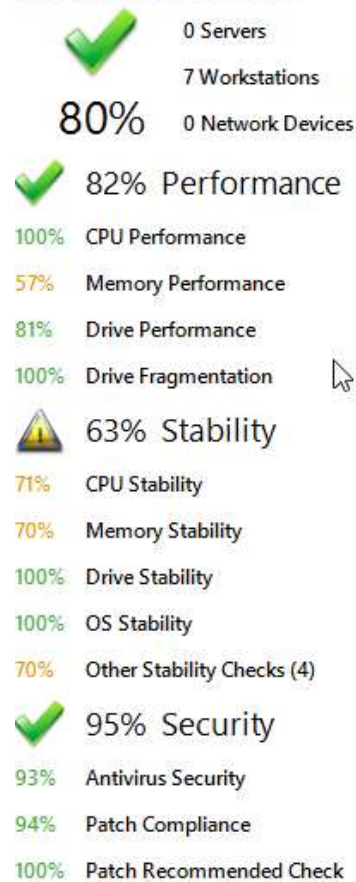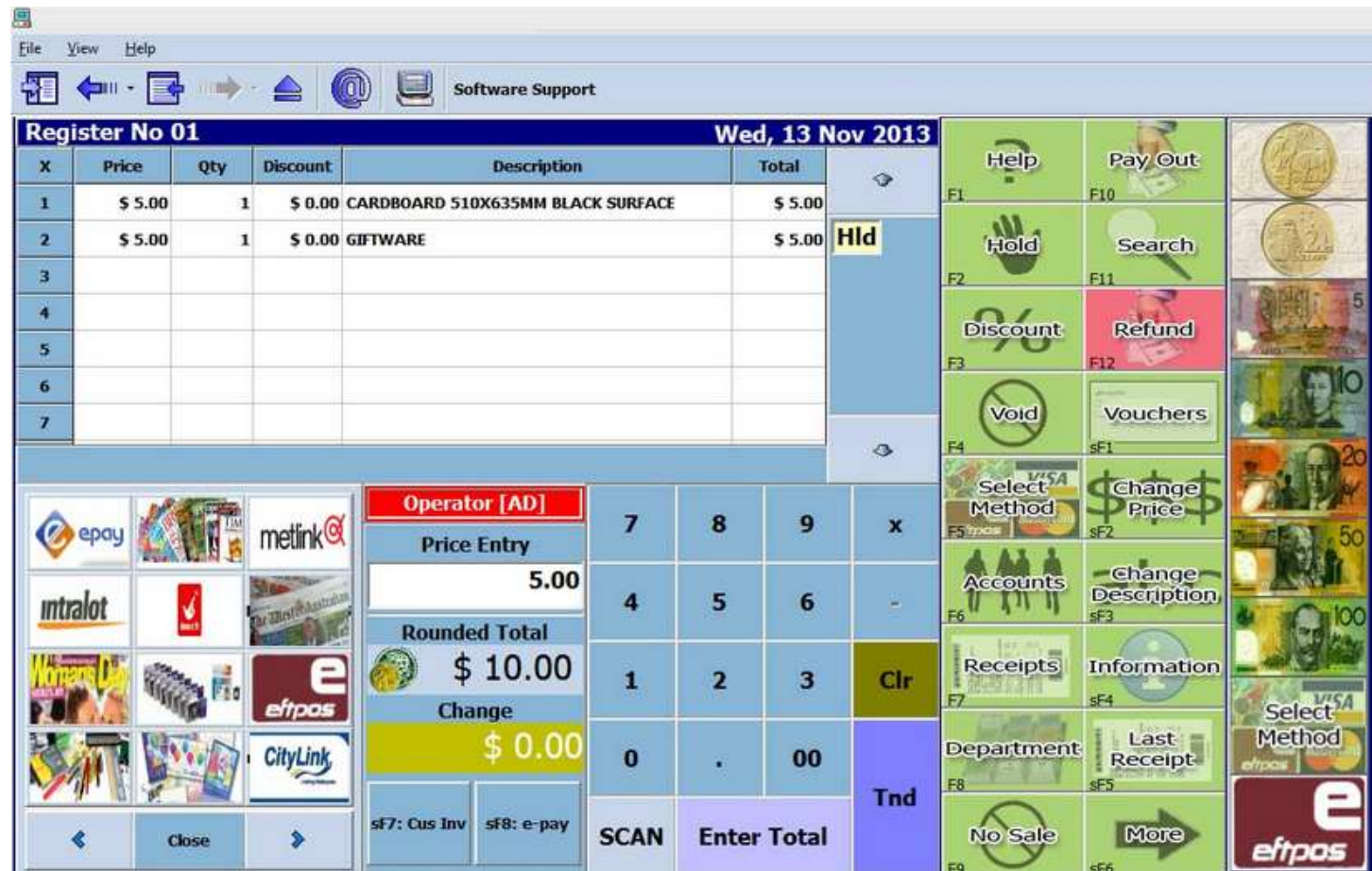
Proactive Monitoring and Reporting

Having the 5 Star Assist software running on your computer is like having your own IT support staff onsite!

5 Star Assist Computer and Network Monitoring Tool

- Remote control for instant IT support

- Proactive alerting of potential issues

- Historic records on the performance

- Auto remediation of known issues

$5.25 / computer / month (RRP $6)

Best Practices:	Have your IT infrastructure set up as it needs to be
Managed Services:	We take care of the services so you don't have to
Peace of Mind:	Sleep well at night knowing your business is protected

POS Solutions Offsite Backup

Backup Protection beyond POS Solutions recommendations

If your backup's remain connect to your network, you are vulnerable to **losing your data**

Restore

Backup

5 Star Cloud Backup Storage

$10.50 per month

Best Practices:	Have your IT infrastructure set up as it needs to be
Managed Services:	We take care of the services so you don't have to
Peace of Mind:	Sleep well at night knowing your business is protected

Google / Microsoft 365 Cloud Backup

"Just because your email is in the cloud, does not mean it is backed up."

Whether your email is locally stored, or stored in the cloud, if your data is not backed up to multiple locations, it is not backed up at all.

- Cloud backup for either Google G-Suite or Microsoft 365 including:

  - Google Drive
  - One Drive
  - Sharepoint
  - Teams

5 Star IT Solutions is a Certified Microsoft Partner

Microsoft

$5.25 / mailbox / month (RRP $6)

Best Practices:	Have your IT infrastructure set up as it needs to be
Managed Services:	We take care of the services so you don't have to
Peace of Mind:	Sleep well at night knowing your business is protected

5 Star
Business Solutions
Specialising in IT

The Lucky Charm

Additional 5 Star Services

We offer a varied range of IT solutions all designed to provide peace of mind for business owners.

Our Range of services include:

- Professional Support Services, including General IT Support

- Wi-Fi Security and Functionality

- Hardware Procurement

- Network Security and Support

- Microsoft 365 Set up and Support

- Onsite and Remote Support

$137.50 / hour (RRP $150)

Contact us at:
Web: www.5sbs.com.au
Email: info@5sbs.com.au
Phone: 08 6365 1827

Best Practices:	Have your IT infrastructure set up as it needs to be
Managed Services:	We take care of the services so you don't have to
Peace of Mind:	Sleep well at night knowing your business is protected

5 Star
Business Solutions
Specialising in IT

The Lucky Charm

Service Summary and Price

5 Star IT Solutions can offer the following services to The Lucky Charm News Agencies.

To ensure that your business IT is secure, reliable and running at the highest performance, 5 Star highly recommend the all services

5 Star Service	Standard vs TLC Price	Notes
1: Computer and Network Audit	$500 / $315	One off fixed price
2: Virus and Malware Protection	$6 / $5.25	Price per Computer per Month *
3: Proactive Monitor and Reporting	$6 / $5.25	Price per Computer per Month *
4: POS Software Offsite Backup	N/A / $10.50	Price per Computer per Month *
5: Google / Microsoft 365 Cloud Backup	$6 / $5.25	Price per Mailbox per Month *
6. Professional Services	$150 / $137.50	Price per Hour

Best Practices: Have your IT infrastructure set up as it needs to be

Managed Services: We take care of your IT so you don't have to

Peace of Mind: Sleep well at night knowing your business is protected

All Prices are ex GST
* - Invoiced Monthly. 1 year minimum term. Service Automatically renewed unless cancelled in writing 30 days in advance

Online Registration Portal

https://www.5sbs.com.au/tlc

Best Practices:	Have your IT infrastructure set up as it needs to be
Managed Services:	We take care of the services so you don't have to
Peace of Mind:	Sleep well at night knowing your business is protected